

Additional Resources



If you need additional help regarding:

- Creating an FSA ID and password
- Assistance navigating www.studentloans.gov
- TEACH Counseling
- TEACH Agreement to Serve

Call: 1-800-557-7394 or;

Live chat or email at: <https://studentloans.gov/myDirectLoan/contactUs.action>

For issues or complaints regarding:

- Federal student loan servicing: Stafford, Direct, Perkins, Plus
- Private student loans issued by: bank(s), credit union, state, or your school
- Specific actions or disservice by your student loan servicer

Call: 855-411-2372 or;

Submit a complaint to Consumer Financial Protection Bureau: <http://www.consumerfinance.gov/complaint/>

For questions to your federal loan servicer regarding:

- Loan Repayment options, including IDR plans and consolidation (information also at www.studentloans.gov)
- Forbearance and Deferment
- Where to send completed Teacher Loan Forgiveness forms

Loan Servicer	Website	Phone Number
Nelnet	www.nelnet.com	888-486-4722
Great Lakes Educational Loan Services, Inc.	www.mygreatlakes.org	800-236-4300
Navient	www.navient.com	800-722-1300
FedLoan Servicing (PHEAA)	www.myfedloan.org	800-699-2908
MOHELA	www.mohela.com	888-866-4352
HESC/EdFinancial	www.edfinancial.com/DL	855-337-6884
CornerStone	www.MyCornerStoneLoan.org	800-663-1662
Granite State – GSMR	www.gsmr.org	888-556-0022
OSLA Servicing	www.osla.org	866-264-9762
Debt Management and Collections System	www.myeddebt.ed.gov	800-621-3115

For questions or follow-up to Education Minnesota and Degrees Not Debt:

Call: Bridget 651-292-4883 or Andrea 651-292-4876 or;

Email: bridget.moore@edmn.org or andrea.ceconi@edmn.org