

Roadmap to Resolution

Education Minnesota's program to address member-to-member conflicts



**THE VOICE FOR PROFESSIONAL
EDUCATORS AND STUDENTS**

What is Roadmap to Resolution?

Roadmap to Resolution is a conflict-resolution program tailored to meet the needs of teachers, instructors and educational support professionals (ESPs) in Minnesota.

Who can use Roadmap to Resolution?

Teachers, instructors and educational support professionals (ESPs) who are Education Minnesota members can benefit from this program.

What types of conflicts should be addressed through Roadmap to Resolution?

Roadmap to Resolution is designed to assist members in resolving member-to-member workplace conflicts they encounter in the course of their duty day.

What types of conflicts should NOT be addressed through Roadmap to Resolution?

- Concerns that can be properly addressed through a union grievance procedure
- Disputes between union members and administrators
- Any type of harassment or discrimination complaint
- Criminal behavior

Contact your field staff for information on handling the above types of conflicts.

Where can I find more information about Roadmap to Resolution?

Visit: www.educationminnesota.org.

Conflict arises

Step one

Participating member(s) should attempt to resolve the conflict through respectful conversation between one another.

Step two

Parties unable to resolve the conflict should complete the Request for Facilitation form and submit to Education Minnesota. Parties are assigned a Conflict Management Facilitator and meet to resolve conflict.

Roadmap to Resolution

Conflict is natural and provides individuals with an opportunity to grow, change and learn. This program is designed to assist you in improving your professional life.



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*Education Minnesota is an affiliate of the American Federation of Teachers,
the National Education Association and AFL-CIO.*

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